



Caring support
and assistance
when you travel

Lincoln *TravelConnect*® services offer security and reassurance—helping make travel less stressful. If you're enrolled in life and/or accidental death and dismemberment insurance, you and your loved ones can count on *TravelConnect* services 24 hours a day, seven days a week. Your *TravelConnect* program provides access to emergency medical, travel, and security assistance services through On Call International.

Services you can count on during an emergency

You'll have dedicated support if you face an emergency when you're 100 or more miles from home. *TravelConnect* provides assistance with:

- Arranging travel if you're injured and need emergency evacuation to a medical facility
- Managing travel for a companion and/or your dependent children and accommodations of a qualified escort
- Planning for a safe evacuation because of a natural disaster or a political or security threat
- Arranging transportation of a deceased traveler
- Securing emergency pet boarding and/or return and vehicle return

Ongoing support while planning your travel and while traveling

From planning the trip until you're home, these *TravelConnect* services can assist you along the way.

Medical assistance services

- Pre-trip plan
- Medical monitoring
- 24-hour nurse helpline
- Prescription replacement assistance
- Guarantee of payment
- Medical, dental, and pharmacy referrals
- Coordination of benefits
- Behavioral health referrals

Security assistance services

- Travel risk brief
- Incident briefing
- 24/7 global security specialist assistance

Travel assistance services

- Pre-trip information
- 24/7 emergency travel arrangements
- Translator and interpreter referral
- Lost/stolen travel documents assistance
- Emergency message forwarding
- Lost luggage assistance
- ID recovery assistance

TravelConnect®

GLOBAL ASSISTANCE PROGRAM

Provided by On Call International
Medical, security, and travel assistance services
for participants traveling 100+ miles from home



Visit MyOnCallPortal.com and enter Group ID **LFGTravel123** for access to plan documents, international calling instructions, and destination information.





For a complete list of *TravelConnect* assistance only services, go to MyOnCallPortal.com and enter Group ID LFGTravel123.

TravelConnect® services are provided by On Call International, Salem, NH. On Call International is not a Lincoln Financial Group® company and Lincoln Financial Group does not administer these services. Each independent company is solely responsible for its own obligations.

On Call International must coordinate and provide all arrangements in order for eligible services to be covered. Coverage is subject to contract language that contains specific terms, conditions, and limitations, which can be found in the program description.

The *TravelConnect*® program is not available to insured employees and dependents of policies issued in the state of New York and Washington. Access only program available in Missouri and Texas. Benefits provided under the Access only program exclude paid services.

Not for use in New York or Washington. For policies issued in Missouri and Texas.

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If you need medical, security, or travel assistance, regardless of the nature or severity of your situation, contact On Call International 24 hours a day:

Call collect from anywhere in the world:

603-328-1955

Call toll-free from U.S. or Canada:

866-525-1955

Email: mail@OnCallInternational.com

Global assistance services must be coordinated and approved by On Call.

See your plan description for full terms and conditions of the services offered in your plan.



On Call International

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